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2021 VITA Volunteer Essential Links and Information

General IRS/VITA Information:

[IRS Link and Learn Website](#) - The go-to website for all things VITA. (Note: once you log in to Link and Learn you will only be able to access the tests, staying logged out gives access to all resources.)

[Creating a Link and Learn Account](#) - Follow this step-by-step guide to creating an account on the IRS Link and Learn website!

[Information on CE Credits](#) - Further information on obtaining continuing education (CE) credits.

Study Resources and PDFs:

[Link and Learn Lessons](#) - A breakdown of lesson content and course workouts, helpful if you're looking to break up your studying!

[IRS Publication 4961](#) - Study material for the **Volunteer Standards of Conduct** test.

[IRS Publication 5101](#) - Study material for the **Intake/Interview and Quality Review** test.

[IRS Publication 4491](#) - Tax Law training guide for **Basic/Advanced Certification**.

[IRS Publication 4012](#) - Guide to assist in preparing a return using TaxSlayer, and will be helpful when taking the tests.

Tests:

[IRS Publication 6744](#) - Use this to access **all** tests in PDF form. Yes, these are the exact tests you will be taking!

[Basic Certification Test Helper](#) - **Use this while taking the Basic exam** to properly locate the unit/page numbers for each question's material.

[Advanced Certification Test Helper](#) - **Use this while taking the Advanced exam** to properly locate the unit/page numbers for each question's material.

Filing Practice:

Note: you will be prompted to use the practice lab for the last scenarios on the Basic/Advanced Test

[Tax Slayer Practice Lab](#) (Universal Password: TRAINPROWEB) - After entering the Universal Password, create a personal log-in to access the Practice Lab.