2021 VITA Volunteer Essential Links and Information

General IRS/VITA Information:
IRS Link and Learn Website - The go-to website for all things VITA. (Note: once you log in to Link and Learn you will only be able to access the tests, staying logged out gives access to all resources.)
Creating a Link and Learn Account - Follow this step-by-step guide to creating an account on the IRS Link and Learn website!
Information on CE Credits - Further information on obtaining continuing education (CE) credits.

Study Resources and PDFs:
Link and Learn Lessons - A breakdown of lesson content and course workouts, helpful if you’re looking to break up your studying!
IRS Publication 4961 - Study material for the Volunteer Standards of Conduct test.
IRS Publication 5101 - Study material for the Intake/Interview and Quality Review test.
IRS Publication 4491 - Tax Law training guide for Basic/Advanced Certification.
IRS Publication 4012 - Guide to assist in preparing a return using TaxSlayer, and will be helpful when taking the tests.

Tests:
IRS Publication 6744 - Use this to access all tests in PDF form. Yes, these are the exact tests you will be taking!
Basic Certification Test Helper - Use this while taking the Basic exam to properly locate the unit/page numbers for each question’s material.
Advanced Certification Test Helper - Use this while taking the Advanced exam to properly locate the unit/page numbers for each question’s material.

Filing Practice:
Note: you will be prompted to use the practice lab for the last scenarios on the Basic/Advanced Test
Tax Slayer Practice Lab (Universal Password: TRAINPROWEB) - After entering the Universal Password, create a personal log-in to access the Practice Lab.